

itSMF Estonia 2014

[#itSMFest](#)

Our delegates

- Estonia
- Finland
- Israel
- Latvia
- Lithuania
- Netherlands
- Norway
- Poland
- Russia
- Sweden
- United Kingdom
- United States

12
COUNTRIES

Our partners




ServiceDesk 360



Brought to you by **SITS**¹⁵
3-4 JUNE 2015 OLYMPIA, LONDON
THE SERVICE DESK & IT SUPPORT SHOW

- Subscribe
- Blog Spot
- Featured Articles
- Eric Comics
- Industry Updates
- Vendor News
- Resources



itSMF Estonia Conference – Why we're excited!

This year ServiceDesk360 are the official media partner of the 9th annual itSMF Estonia conference. With the event coming up on 2nd December – Toby... read more

Featured Articles



Meet Eric

The official IT comic book hero
By ServiceDesk360



Our speakers



Adrian
Cockcroft



David
Wheable



Mihkel
Lauk



Paul
Wilkinson



Stephen
Mann



Tobias
Nyberg



Bartosz
Górczyński



Kaimar
Karu



Patrick
Bolger



Roman
Jouravlev



Stuart
Rance



Today's program

09:30 - 10:00 David Wheable

10:00 - 10:45 Adrian Cockcroft

coffee

11:05 - 11:35 Roman Jouravlev

11:35 - 12:05 Patrick Bolger

lunch

13:15 - 13:45 Paul Wilkinson

13:45 - 14:15 Mihkel Lauk

coffee

14:35 - 15:05 Tobias Nyberg

15:05 - 15:35 „ask the practitioner“

coffee

15:55 - 16:25 Stephen Mann

16:25 - 16:55 Stuart Rance

coffee

17:15 - 17:45 Bartosz Gorczynski

17:45 - 18:15 Kaimar Karu

prize draw